



January 7, 2010

CIRCULAR LETTER TO ALL MEMBER COMPANIES

Re: Property Insurance
Community Mitigation Classification (CMC)
Revised Distribution of Protection Class Information

Beginning January 1, 2010, the North Carolina Rate Bureau will discontinue distribution of Circular Letters regarding changes in the fire protection classifications. This information will only be available via the Community Mitigation Classification Plus product delivered electronically via ISONet.

To assist all member companies in this transition, we will provide information on how to access ISONet. This service is available only to member companies of the Rate Bureau and is provided at no additional charge by Insurance Services Office, Inc. (ISO).

If you are a current member of ISO and subscribe to ISONet, you already have a login and password that will allow you access to additional products. If you are a member of ISO and do not subscribe to ISONet, please contact ISO Customer Service at 1-800-888-4476 to obtain information regarding a login. If your company is not a member of ISO and does not subscribe to ISONet, please submit an e mail request to Karen Ott klo@ncrb.org at the Rate Bureau and information will be provided to you on how to access ISONet and the Community Mitigation Classification product.

Please see to it that this circular is brought to the attention of all interested personnel in your company.

Very truly yours,

F. Timothy Lucas

Personal Lines Manager

FTL:dms

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